

To: Chief Scott Winfree  
From: Captain Darrin Stout   
Date: January 9, 2026  
Subject: 2025 Statistical Summary of Complaints and Internal Affairs Investigations

Cookeville Police Department General Order 12-3, in compliance with CALEA Standard 26.2.5, mandates that the Administrative Services Division Commander annually review complaint files and publish a statistical summary of the nature, types, and volume of complaints.

In 2025, there were eight complaints lodged against four officers and two dispatchers of the Cookeville Police Department. Seven complaints were classified as Administrative Investigations (AI). One complaint was classified as an Internal Investigation (IA). Three of the AI's were found to be unfounded. The remaining four AI's were sustained. Five of the seven AI's were supervisor initiated complaints. Six of the AI's were for policy violations. One of the AI's was for rudeness. The only IA was a sustained supervisor initiated complaint for a policy violation.

There was one other IA completed this year. It was a policy required IA due to an officer involved shooting. The policy required an IA to determine if policy was followed by the officers. The investigation determined that policy was followed.

Year	Complaints	Sustained	% Sustained
2021	8	1	12.5%
2022	9	2	22%
2023	5	2	40%
2024	5	1	20%
2025	8	5	62.5%

Over the past five years, the Cookeville Police Department has made concerted efforts to track and review complaints, ensuring transparency and accountability. In 2025, the number of complaints rose slightly. The sustained complaints varied, indicating the department's proactive approach to addressing issues. The inclusion of supervisor initiated complaints underscores the commitment to maintaining high standards. Moving forward, the department aims to continue upholding its dedication to resolving complaints efficiently and fostering a fair and just environment for both officers and the community.

